

KING GEORGE COUNTY  
DEPARTMENT OF FIRE, RESCUE  
& EMERGENCY SERVICES

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## **COMPASSIONATE BILLING POLICY FOR AMBULANCE SERVICE**

- (1) No one will EVER be denied necessary medical transport service due to either their inability to pay or a lack of insurance.
- (2) Compassionate billing is intended to eliminate or minimize out-of-pocket expenses for ambulance services for those that do not have the means to pay. Priority may be given to county residents.
- (3) Any person receiving emergency medical transport may submit a waiver request form stating a financial hardship. Appropriate financial documentation will be required.
- (4) A Financial Hardship Committee shall be established to accept and review applications for partial or total waiver of ambulance transport fees due and payable based on financial hardship pursuant to King George County Code Section \_\_\_\_\_. The Committee shall include the County Administrator or his designee, the County Fire and Rescue Chief, and the Director of Finance. The committee shall respond to each completed application for financial hardship within twenty (20) business days. The response period begins when the application is deemed complete.
- (5) The Financial Hardship Committee has the authority to continue its review of a completed application from time-to-time as needed to allow the applicant to answer questions and/or assemble and submit additional documentation.
- (6) The County Administrator or his designee shall the authority to replace any member of Financial Hardship Committee, from time-to-time, in order to expedite the disposition of applications when a member is not able to timely meet.
- (7) Patients receiving ambulance transport services shall be eligible for a waiver of fees if the applicant resides in a household having documented income *less than* the most recent annual median household income for King George County, Virginia, as determined by the U. S. Census Bureau and/or other complying proof of need.